Bride Club ME Business Community - Terms and Conditions

These Terms and Conditions ("Terms") govern your membership in the Bride Club ME Business Community ("BCME Biz" or "the Community"), operated by Club Media FZE. By applying for and maintaining membership, you agree to abide by these Terms in full.

1. Membership Approval and Access

All membership applications are subject to approval by the BCME Biz team.

Applications are assessed to ensure alignment with the values, professionalism, and goals of the Community.

If your application is approved, your membership status will be updated to active and you will gain access to all relevant benefits.

If your application is declined, a full refund will be issued to the original payment method used at the time of registration.

2. Membership Types and Payment Terms

BCME Biz offers monthly and annual membership options.

All payments must be made online via our approved payment gateway.

Monthly memberships have a minimum commitment period of six (6) months. You may not cancel your membership during this initial period.

After the six-month period, monthly memberships may be cancelled at any time with a minimum of 14 days' notice prior to the next billing date.

Annual memberships are non-refundable and cannot be cancelled part-way through the term unless otherwise agreed in writing by Club Media FZE.

3. Auto-Renewal

All memberships (monthly and annual) are set to auto-renew at the end of each billing cycle.

You will receive a renewal reminder in advance. It is your responsibility to ensure that your payment method remains valid.

You may disable auto-renewal at any time by updating your preferences in your member dashboard.

Failure to pay renewal fees may result in immediate suspension or cancellation of your membership.

4. Member Conduct and Behaviour

Members must treat all other members with respect, fairness, and professionalism at all times.

Disrespectful, discriminatory, harassing, defamatory, or otherwise inappropriate behaviour is strictly prohibited.

Any form of scamming, dishonest conduct, unethical behaviour, or illegal activities, whether within the Community or directed towards clients or external parties, will result in immediate removal from the Community and a permanent ban, without refund.

This includes (but is not limited to):

- Misrepresentation of services or qualifications
- Failing to deliver services as agreed with clients
- Exploiting members or clients
- Engaging in fraudulent or deceptive business practices

The decision to suspend or terminate a member's access due to misconduct is made at the sole discretion of Club Media FZE.

5. Community Use and Confidentiality

Information shared within the Community (including in forums, directories, and events) is considered confidential and for member use only.

Members may not reproduce, record, screenshot, or share Community content or member details without express written permission.

Club Media FZE reserves the right to monitor and moderate activity to ensure compliance with these Terms.

6. Non-Compete Policy

BCME Biz is a curated platform designed to support industry professionals and service providers operating in the bridal and event sectors.

Club Media FZE reserves the right to terminate membership if a member is found to be directly or indirectly establishing, promoting, or contributing to a competing platform, directory, or membership-based community that targets the same core audience.

This policy applies regardless of the member's business structure, role, or intent, and determination of what constitutes a competing business is at the sole discretion of Club Media FZE.

In such cases, Club Media FZE may issue a full or partial refund depending on circumstances, but this is not guaranteed.

7. Changes to Membership Terms

Club Media FZE reserves the right to modify the benefits, terms, pricing, or structure of the Community at any time.

Any material changes will be communicated in advance, and you will be given the option to continue or cancel before changes take effect.

8. Termination

Members may cancel their membership (subject to clause 2.3) by providing notice via the member dashboard or by emailing the BCME team.

Club Media FZE reserves the right to terminate any membership immediately for breach of these Terms, without refund.

No partial refunds will be issued for unused time following termination due to misconduct or breach.

9. Disclaimer and Limitation of Liability

Club Media FZE provides a platform for networking and support but is not responsible for the actions or services of individual members.

Any collaborations or business arrangements made between members or with third parties are done at your own discretion and risk.

We make no guarantees regarding outcomes, income, visibility, or opportunities as a result of membership in the Community.

10. Intellectual Property

All branding, content, training materials, logos, graphics, and events hosted under the Bride Club ME Business Community name are the intellectual property of Club Media FZE.

Members may not reproduce, distribute, or adapt any intellectual property belonging to Club Media FZE without express written permission.

11. Communications and Promotions

By becoming a member, you consent to receive email updates, newsletters, offers, and promotional materials related to the Bride Club ME Business Community.

You may opt out of promotional communications at any time using the unsubscribe link provided, but essential service emails will still be sent.

12. Payment Processing and Data Security

All payments are securely processed via Stripe, a leading third-party payment gateway certified to PCI Service Provider Level 1.

Club Media FZE does not store or retain your credit or debit card information on our systems.

By completing your purchase, you agree to Stripe's Terms of Service and Privacy Policy.

While we take all reasonable steps to ensure your information is handled securely, we cannot be held liable for any

failures, data breaches, or service interruptions resulting from the use of Stripe or other third-party platforms.

13. Refund Processing Time

Where refunds are granted, they will be processed using the same payment method used at checkout.

Refunds may take up to 7-14 business days to appear, depending on your bank or card issuer.

14. Governing Law

These Terms shall be governed by and construed in accordance with the laws of the United Arab Emirates. Any disputes shall be subject to the jurisdiction of the courts of Dubai.

15. Contact

For all membership queries, please contact us at:

hello@brideclubme.com