

## BRIDAL FAQ's

Wear your dream wedding dress at only a fraction of the price with our exclusive collection of boutique and designer dresses. The Mode Wedding Collection comprises of a vast selection of fashionable, on-trend and classic dresses – hand picked by our team, to make you look and feel like a princess on your special day.

### **How do I rent a wedding dress?**

Browse through our collection of designer wedding gowns and book your home fitting service online. Our fitting service includes a one-hour session with our personal stylist and seamstress who will deliver up to 4 wedding gowns of your choice.

### **How much is the home fitting service?**

The fitting service is AED 200, you can book online via [HERE](#).

### **Does The Mode Bridal have a physical location that I can visit?**

The Mode is an online platform where we deliver your dresses right to the comfort of your home.

### **How long can I rent for?**

You have the option to rent for 3, 7 and 10-day periods, if you require a little longer we can arrange this. Just contact our customer service team at [info@themode.ae](mailto:info@themode.ae).

### **Can I take the dress out of Dubai?**

Yes, of course! We understand weddings abroad and allow you to take any dress away with you.

### **How long in advance can I rent a wedding dress?**

Wedding gowns can be booked up to 6 months in advance. The dress will be blocked for you two months before your requested date.

### **Can I have the dress altered to my requirements?**

We have a bridal seamstress who will provide alterations to your requirements.

### **Are alterations included in the rental price?**

Alterations are not included; a quote will be provided after the fitting service.

We recommend you allow up to two weeks for alterations. Alterations range from AED 300-AED 700 depending on the requirement.

### **How do I book the dress?**

Once you find your dream dress, you can place your order online by requesting your dates and making payment online via our secure payment gateway, Telr.

### **How do I pay for my rentals or purchases?**

We accept online payments using Visa and MasterCard credit/ debit card.

### **Is there an insurance fee required?**

A cash deposit of AED 2,500 is required for all wedding gowns rentals. Deposit is required at the time of dress delivery and will be refunded at the end of the rental period.

### **Do I have to pay for dry cleaning of the dress?**

No, we are here to make your experience seamless. All dry cleaning is included in the rental price.

### **Is there an option to purchase a dress instead of renting?**

Most of our dresses are also available for purchase. There is a BUY option stated on all available dresses online.

If you have any further questions, please contact [bridal@themode.ae](mailto:bridal@themode.ae) and we will be happy to help you!